

# **P1FCU Member Matters**

## Full Steam Ahead into 2019

#### PRESIDENT'S MESSAGE



**Chris Loseth** President & CEO

Time is moving along, and your credit union is moving along with the times. 2018 has been a great year for your credit union. P1FCU is finishing up our 81st operational vear and moving along to our 82nd. We have been working on many different

projects and programs this year and will continue into 2019 with some greatly enhanced offerings for our members.

We developed a P1FCU Checking Suite this fall that includes P1FCU Prime Checking, P1FCU Preferred Checking and P1FCU PowerPlus Checking. Each of these options includes free debit cards, free online billpay, free mobile banking and free online banking. These accounts also include MobiMoney that allows you to control your debit card from a mobile app which reduces your chances of fraud. Mobile Remote Deposit has also been added for all members, which allows you to deposit checks anywhere, anytime just by taking a photo of your check.

Our checking accounts have the features and benefits that are top of class in the marketplace and second to none in security, efficiency, and convenience. With P1FCU Preferred Checking or P1FCU PowerPlus Checking, members also enjoy the value of Bazing which offers beneficial products and services for a low

**DEMAND FOR CREDIT UNION SERVICES IS HIGH AND WE ARE HAPPY TO BE ABLE** TO MEET THESE GROWING **NEEDS OF CURRENT AND FUTURE MEMBERS.** 

monthly cost. Usage of these products and services negates any costs as the value of the benefits are extensive and helpful in our members' daily financial lives.

Our staff is working to enhance and improve our Member Service Experience through research into each phase of our operations to make sure we are meeting the needs of our members along their member journey and their use of our

products and services. Our goal is to remain member focused. We will be engaging our members during 2019 along this journey to create member satisfaction across our delivery channels.

We are working on a core software platform conversion that is planned for September of 2019. This will greatly increase member service levels and allow us to keep growing in our ability to help our members enhance their financial lives.

Demand for credit union services is high and we are happy to be able to meet these growing needs of current and future members. We will be opening a branch office in Colfax, Washington in January of 2019 and are currently building a branch office in Rathdrum, Idaho that will be open in the Spring of 2019.

Our staff, management, and volunteers are humbled by your trust placed in P1FCU over the last 81 years and we will continue to work hard to keep that trust.

Chris Loseth Chris Loseth President & CEO

### **PowerPlus**

We reward your relationship

A full package of all our very best benefits plus our best checking rate.

### **Preferred**

Benefits you'll use

Discounts, extra protection against life's mishaps, and cash back!

#### **Prime**

All the checking features you know and love, now with added fraud protection.

To learn more about our new checking suite, visit p1fcu.org/checking

### Save the Date



Branch Closure - New Year's Day

Monday, January 1, 2019 All branches of P1FCU will be closed in observance of New Year's Day.



(m) Annual Business Meeting

Thursday, January 31, 2019 Attend to hear how P1FCU performed financially throughout 2017.



🕋 Branch Closure - Martin Luther King Day

Monday, January 21, 2019 All branches of P1FCU will be closed in observance of Martin Luther King Day.



📾 Branch Closure - Presidents Day

Monday, February 18, 2019 All branches of P1FCU will be closed in observance of Presidents Day.

0 0	The state of the s	9/30/2017	9/30/2018	% INCREASE
AL	SHARES	\$876,332,439	\$976,220,142	11.4%
UARTER	LOANS	\$860,273,184	\$942,173,442	9.5%
	TOTAL ASSETS	\$973,870,980	\$1,081,716,494	11.1%
A F	MEMBERS	83,826	87,307	4.2%

#### **Annual Business Meeting** JAN. 31, 2019 6:00PM **1025 WARNER AVE, LEWISTON** P1FCU ADMINISTRATION CONFERENCE CENTER

Join us for a night of reflection on the past year at P1FCU. We will discuss the credit union's financial performance, and hear from the Board of Directors. Refreshments are provided and there will be giveaways!

#### The Next Stop on Our Adventure Colfax Branch Opening in 2019

Colfax, Washington will be the home of a new P1FCU branch, opening early in 2019. The building is located on Main Street and will have three teller stations, an office, a member service desk, and a drive thru to serve our members of Whitman County and surrounding areas. The Colfax Branch Manager



branch will be our fourth in Washington, giving us a total of 17 P1FCU branches. Although an opening date is to be determined, branch manager Anne Ellithorpe McRae looks forward to serving our members in Colfax.



## Wrapping Up Another Season of Giving

As 2018 came to a close, so did our Season of Giving. This year we kicked off a new tradition. Many deserving families received full turkey dinners just in time for the holidays. We spent time ringing the bell for The Salvation Army, packing food bags for the Idaho Food Bank, and wrapping presents for Toys for Tots. We also collected food, toys, coats and money or donation to local organizations. Thank you to those who contributed as the holiday season is the perfect time to give back!







## P1FCU

#### **BRANCH LOCATIONS**

**Bonners Ferry** 6673 Main St Bonners Ferry, ID 83805

Clarkston 1301 Highland Ave Clarkston, WA 99403

**Clarkston** Inside Walmart 306 Fifth St Clarkston, WA 99403

Colfax Opening Soon 505 S Main St Colfax, WA 99111

Culdesac 806 Phinney St Culdesac, ID 83524

Grangeville 908 West Main St Grangeville, ID 83530

200 W Honeysuckle Hayden, ID 83835

**Lewiston** Orchards 1015 Warner Ave Lewiston, ID 83501

**Lewiston** Southway 654 Southway Ave Lewiston, ID 83501

**Mortgage and Business Services** & Administration Center

1025 Warner Ave Lewiston, ID 83501

Moscow 828 W Pullman Rd

Moscow, ID 83843 Orofino

1167 Michigan Ave Orofino, ID 83544

**Ponderay** 476864 Highway 95 N Suite D Ponderay, ID 83852

Post Falls 3031 E Mullan Ave Post Falls, ID 83854

**Post Falls Lending Center** 3095 E Mullan Ave Suite 500 Post Falls, ID 83854

**Pullman** Inside Walmart 1690 SE Harvest Dr Pullman, WA 99163

St. Maries 101 E College Ave St. Maries, ID 83861



30,000 SURCHARGE FREE ATM'S NATIONWIDE



7,000 LOCATIONS NATIONWIDE